	Provider Number	Hospital Name	Address 1
210001		MERITUS MEDICAL CENTER	11116 MEDICAL CAMPUS ROAD
210005		FREDERICK MEMORIAL HOSPITAL	400 WEST SEVENTH ST
210057		SHADY GROVE ADVENTIST HOSPITAL	9901 MEDICAL CTR DR
210027		WESTERN MARYLAND REGIONAL MEDICAL CENTER	12500 WILLOWBROOK ROAD
210060		FORT WASHINGTON HOSPITAL	11711 LIVINGSTON ROAD
210028		SAINT MARY'S HOSPITAL	PO BOX 527
210055		LAUREL REGIONAL MEDICAL CENTER	7300 VAN DUSEN ROAD
210017		GARRETT COUNTY MEMORIAL HOSPITAL	251 N FOURTH ST
210051		DOCTORS' COMMUNITY HOSPITAL	8118 GOOD LUCK ROAD
210035		CIVISTA MEDICAL CENTER	5 GARRETT AVENUE
210003		PRINCE GEORGES HOSPITAL CENTER	3001 HOSPITAL DRIVE
210004		HOLY CROSS HOSPITAL	1500 FOREST GLEN ROAD
210018		MONTGOMERY GENERAL HOSPITAL INC	18101 PRINCE PHILIP DRIVE
210054		SOUTHERN MARYLAND HOSPITAL	7503 SURRATTS RD

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Address 2	Address 3	City	State
		HAGERSTOWN	MD
		FREDERICK	MD
		ROCKVILLE	MD
		CUMBERLAND	MD
		FORT WASHINGTON	MD
		LEONARDTOWN	MD
		LAUREL	MD
		OAKLAND	MD
		LANHAM	MD
		LA PLATA	MD
		CHEVERLY	MD
		SILVER SPRING	MD
		OLNEY	MD
		CLINTON	MD

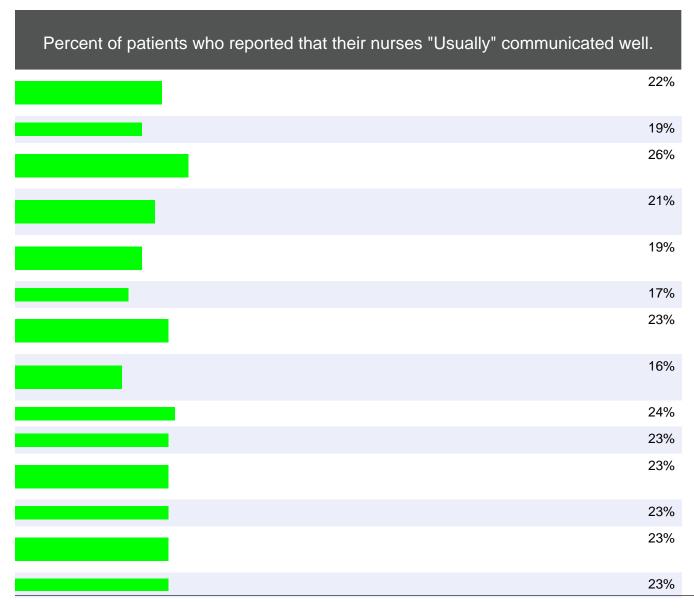
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ZIP Code	County Name	Phone Number
21742	WASHINGTON	2403139500
21701	FREDERICK	2405663300
20850	MONTGOMERY	2408266472
21502	ALLEGANY	2409648001
20744	PRINCE GEORGES	3012927000
20650	SAINT MARYS	3014756001
20707	PRINCE GEORGES	3014977953
21550	GARRETT	3015334173
20706	PRINCE GEORGES	3015528085
20646	CHARLES	3016094265
20785	PRINCE GEORGES	3016182000
20910	MONTGOMERY	3017547010
20832	MONTGOMERY	3017748771
20735	PRINCE GEORGES	3018774530

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Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.		
5%	%	
5%	%	
119	%	
7%	%	
119	%	
49	%	
149	%	
49	%	
89 59	%	
5%	%	
17%	%	
10%	%	
7%	%	
9%	%	

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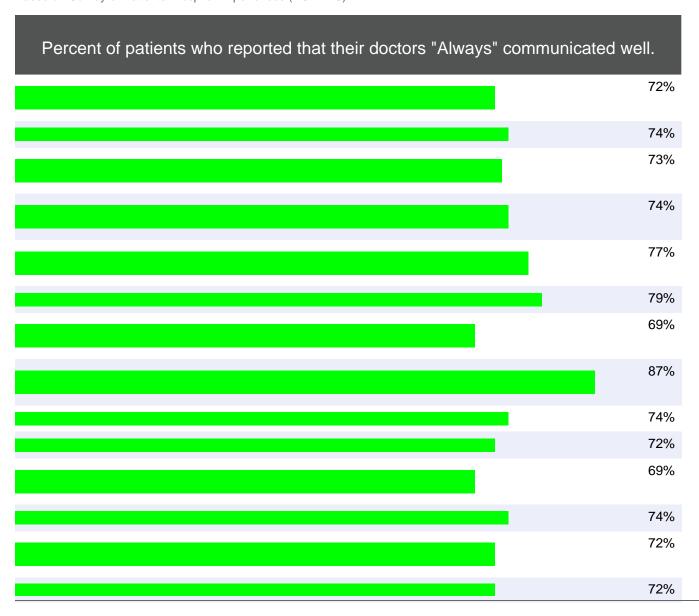
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Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well. 6% 7% 7% 7% 6% 4% 10% 1% 5% 9% 11% 6% 5% 7%

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Percent of patients who reported that their doctors "Usually" com	nmunicated well.
	22%
	19%
	20%
	19%
	17%
	17%
	21%
	12%
	21%
	19%
	20%
	20%
	23%
	21%

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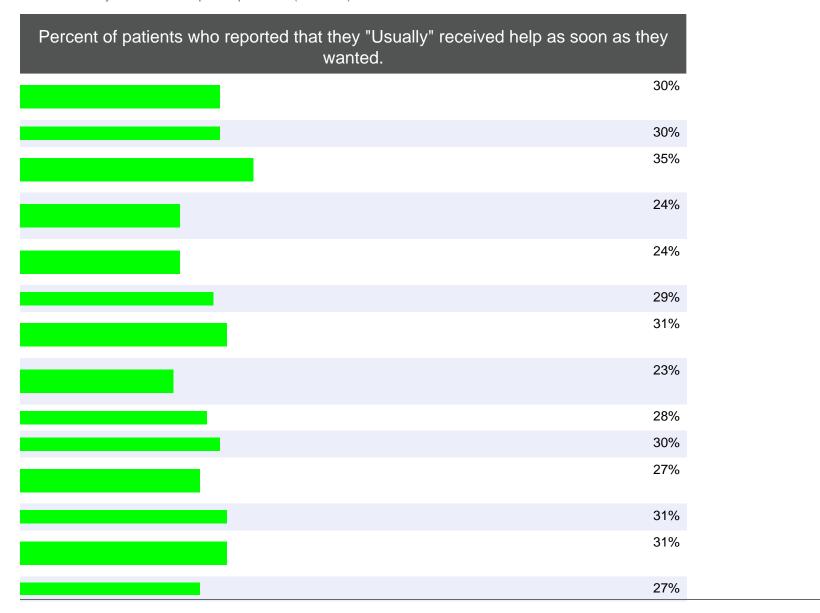


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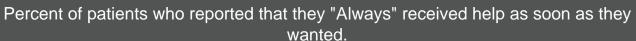
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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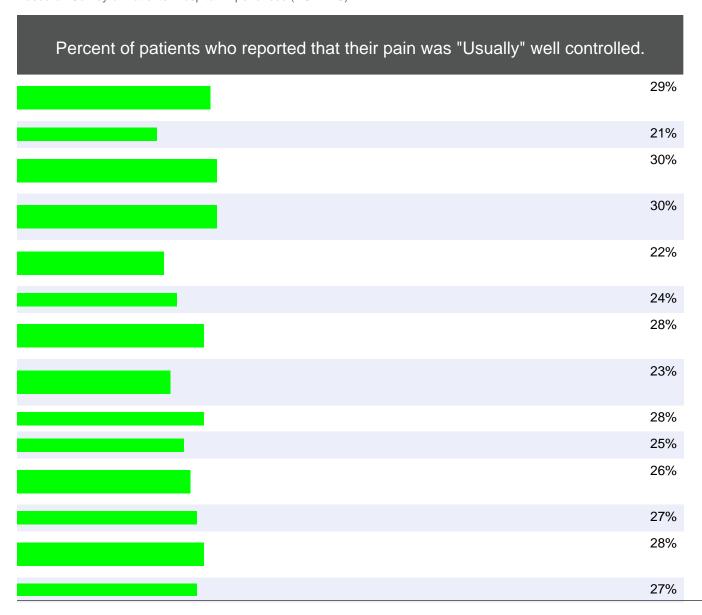




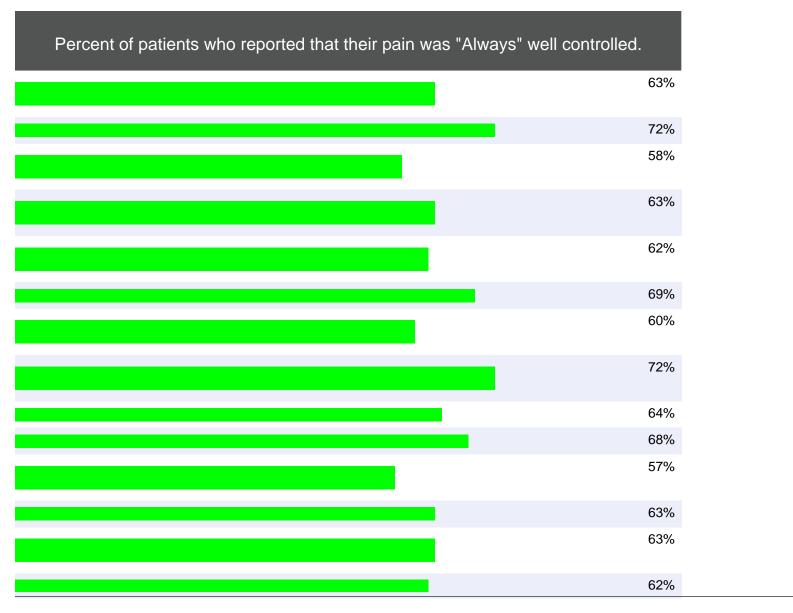
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Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.
8%
7%
12%
7%
16%
7%
12%
5%
8%
7%
17%
10%
9%
11%

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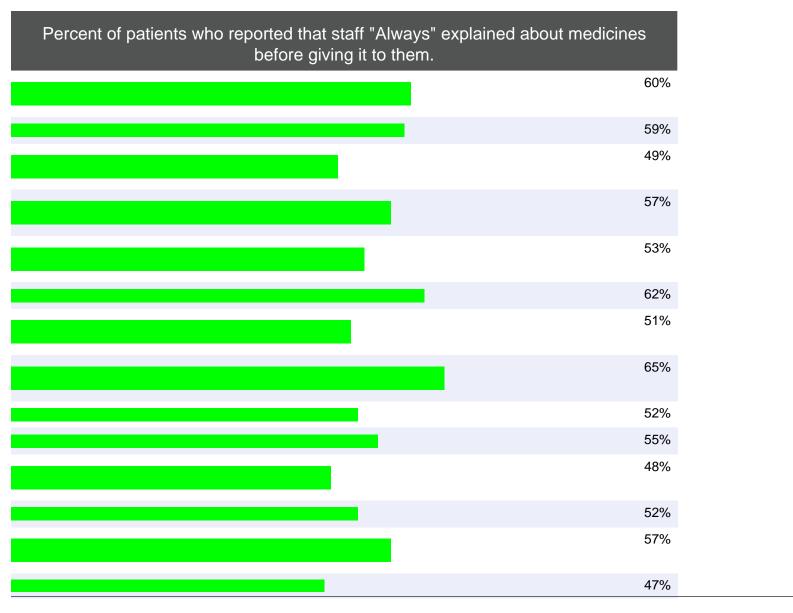
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Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them. 21% 23% 31% 26% 30% 19% 28% 18% 29% 26% 35% 29% 25% 35%

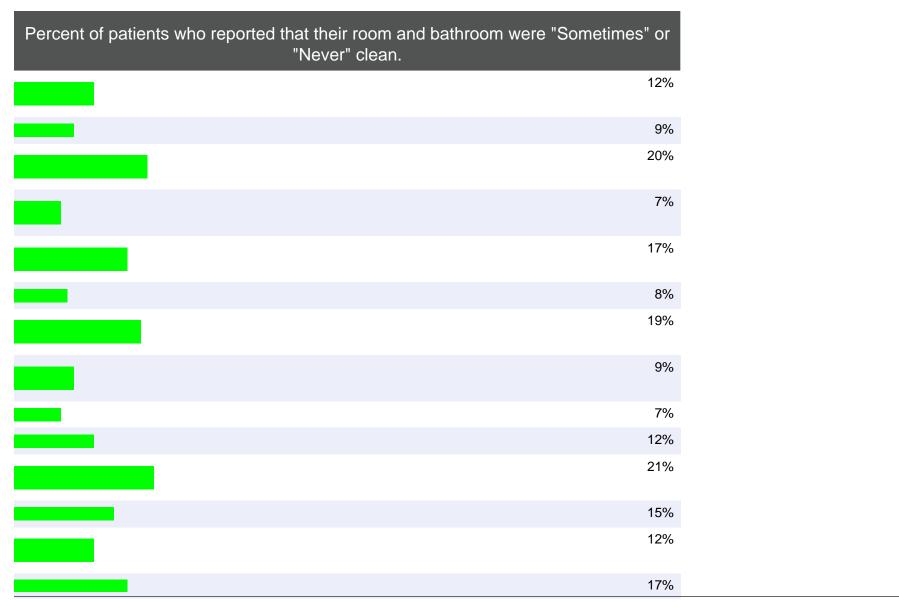
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Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.
19%
18%
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18%

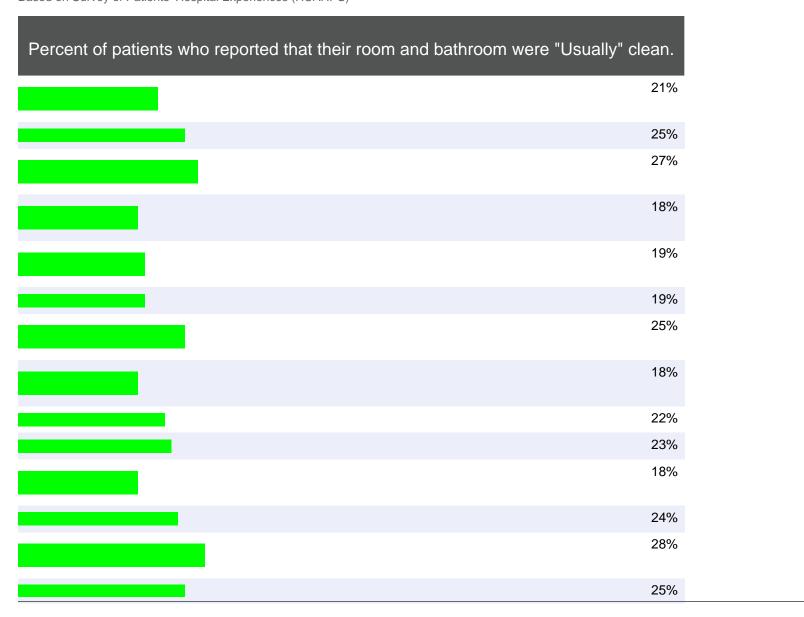
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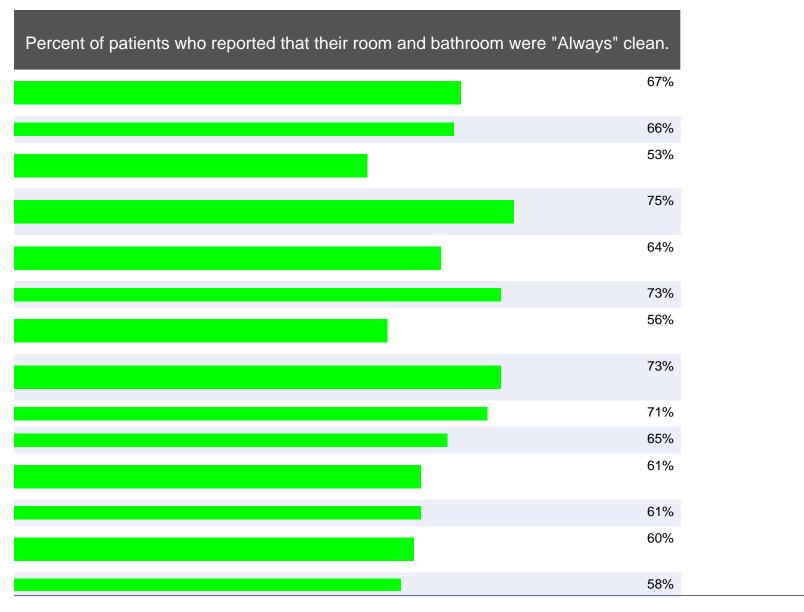
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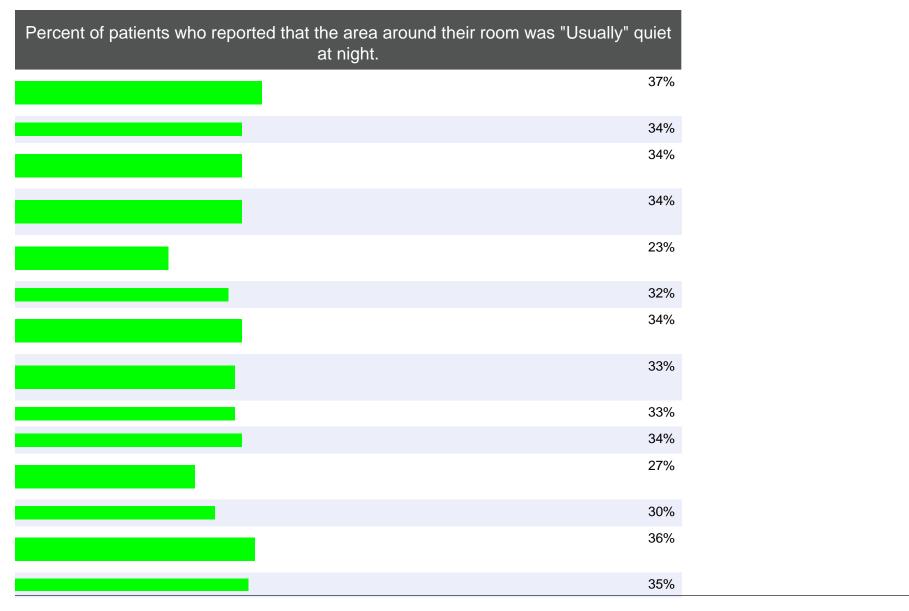


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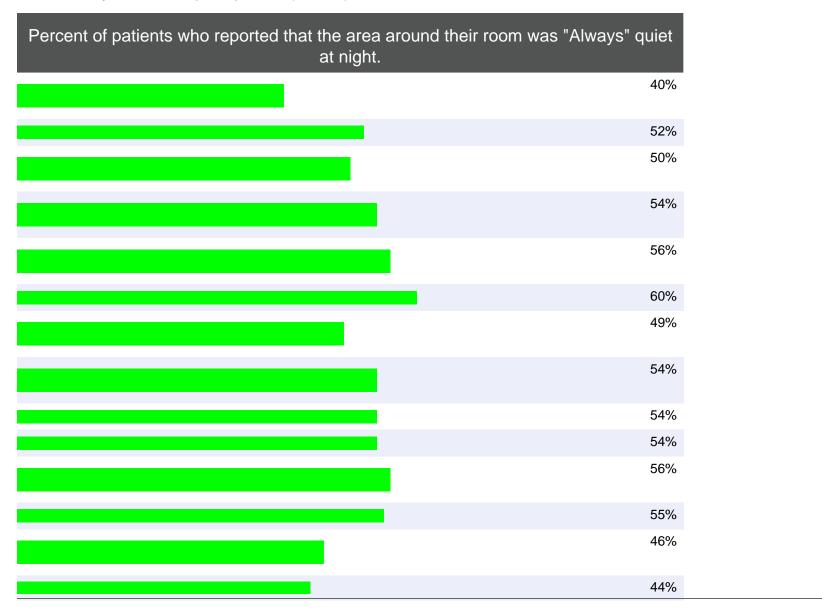
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



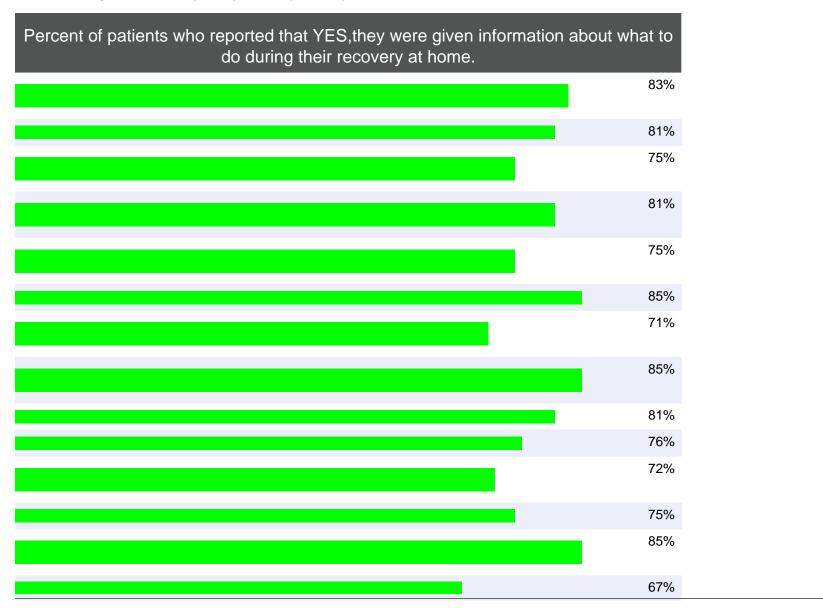
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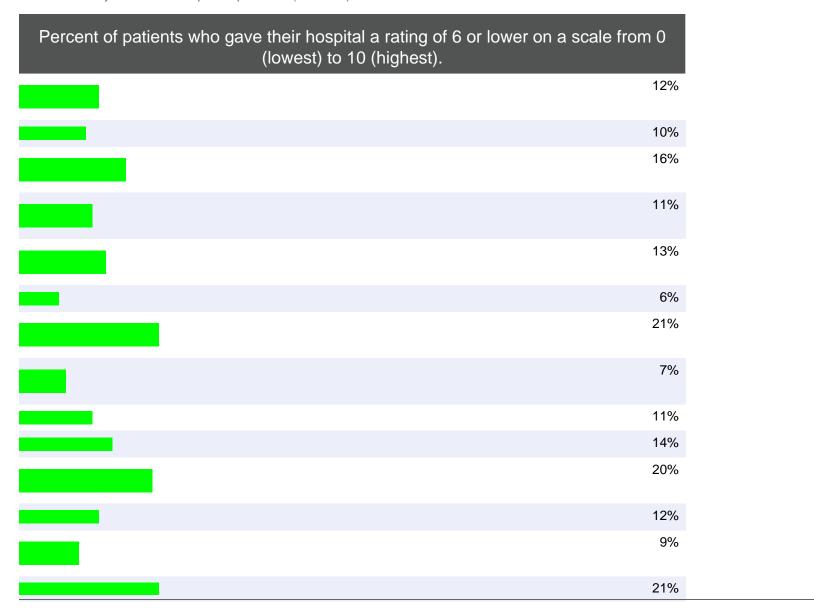


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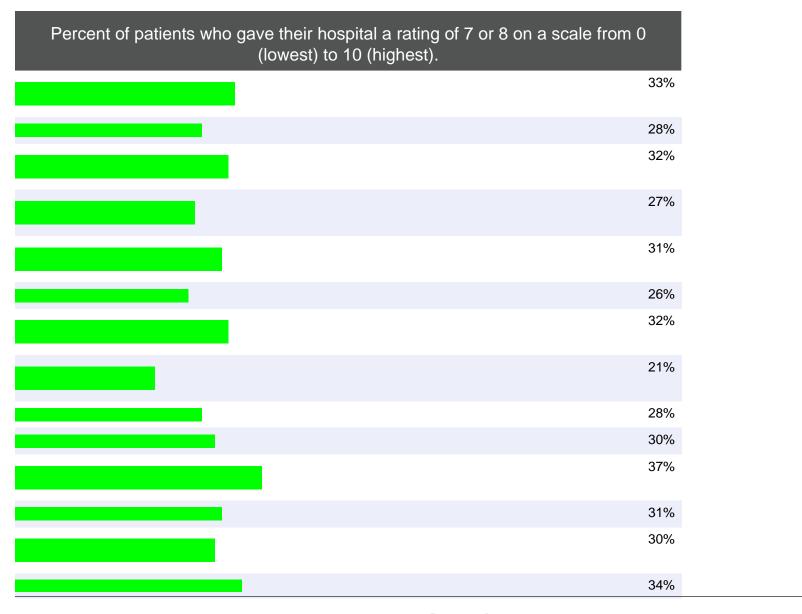
Percent of patients who reported that they were not given information about what to do during their recovery at home.



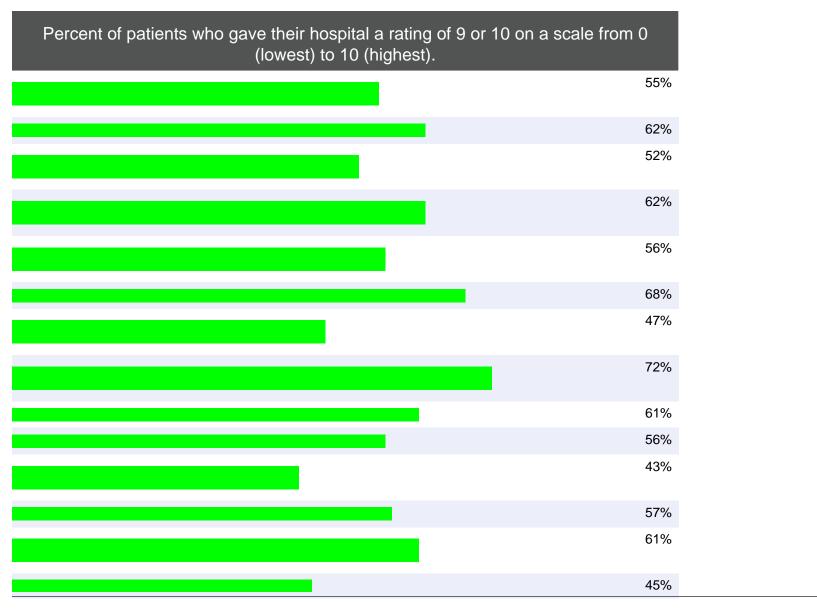
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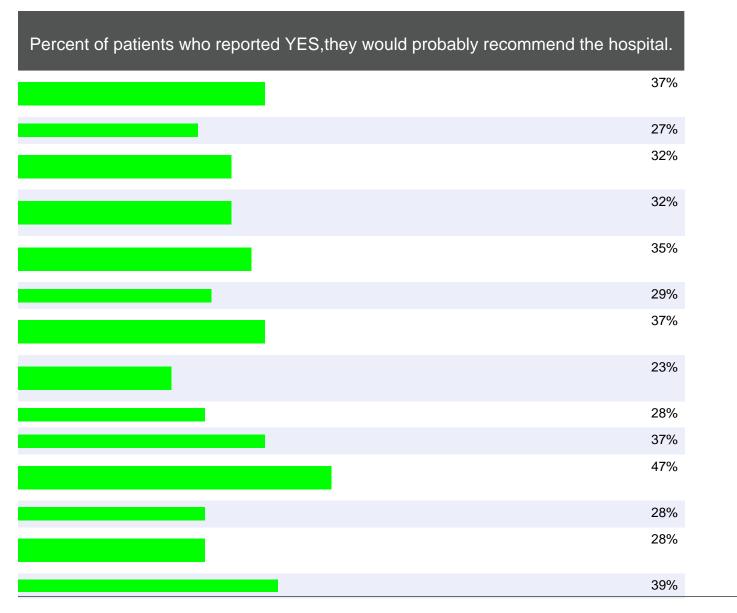
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#### Percent of patients who reported NO, they would not recommend the hospital. 6% 6% 10% 7% 9% 2% 15% 4% 6% 7% 16% 8% 6% 15%

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#### Maryland Hospitals

Based on Survey of Patients' Hospi	tal Experiences (HCAHPS)
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	Number of Completed Surveys
300 or more	

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Survey Response Rate Percent	Hospital Footnote	
	38%	
	41%	
	28%	
	37%	
	27%	
	32%	
	28%	
	38%	
	21%	
	30%	
	25%	
	26%	
	26%	
	22%	

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210054 SOUTHERN MARYLAND HOSPITAL CENTER  210016 WASHINGTON ADVENTIST HOSPITAL 210022 SUBURBAN HOSPITAL 210022 SUBURBAN HOSPITAL 210038 MARYLAND GENERAL HOSPITAL 210002 UNIVERSITY OF MARYLAND 210002 UNIVERSITY OF MARYLAND 22 S GREENE ST MEDICAL CENTER 210008 MERCY MEDICAL CENTER INC 210007 SAINT JOSEPH MEDICAL CENTER 2100034 HARBOR HOSPITAL 210013 BON SECOURS HOSPITAL 210011 SAINT AGNES HOSPITAL 210011 SAINT AGNES HOSPITAL 210012 UNION HOSPITAL OF CECIL COUNTY 106 BOW STREET 210013 DOWN STREET 210011 SAINT AGNES HOSPITAL 210012 UNION HOSPITAL OF CECIL COUNTY 106 BOW STREET 210040 NORTHWEST HOSPITAL CENTER 210039 CALVERT MEMORIAL HOSPITAL 210040 PENINSULA REGIONAL MEDICAL CENTER 210029 JOHNS HOPKINS BAYVIEW MEDICAL CENTER 210024 UNION MEMORIAL HOSPITAL 201 E UNIVERSITY PKY			
HOSPITAL  210022 SUBURBAN HOSPITAL 8600 OLD GEORGETOWN RD  210038 MARYLAND GENERAL HOSPITAL 827 LINDEN AVE  210002 UNIVERSITY OF MARYLAND 22 S GREENE ST MEDICAL CENTER  210008 MERCY MEDICAL CENTER INC 301 ST PAUL PLACE  210007 SAINT JOSEPH MEDICAL CENTER 7601 OSLER DRIVE  210034 HARBOR HOSPITAL 3001 S HANOVER STREET  210013 BON SECOURS HOSPITAL 2000 W BALTIMORE STREET  210011 SAINT AGNES HOSPITAL WILKENS & CATON AVENUES  210032 UNION HOSPITAL OF CECIL COUNTY 106 BOW STREET  210040 NORTHWEST HOSPITAL CENTER 5401 OLD COURT RD  210039 CALVERT MEMORIAL HOSPITAL 100 HOSPITAL ROAD  210019 PENINSULA REGIONAL MEDICAL CENTER 100 E CARROLL AVE CENTER  210029 JOHNS HOPKINS BAYVIEW MEDICAL 4940 EASTERN AVENUE	210054		7503 SURRATTS RD
210038 MARYLAND GENERAL HOSPITAL 827 LINDEN AVE 210002 UNIVERSITY OF MARYLAND 22 S GREENE ST MEDICAL CENTER 210008 MERCY MEDICAL CENTER INC 301 ST PAUL PLACE 210007 SAINT JOSEPH MEDICAL CENTER 7601 OSLER DRIVE 210034 HARBOR HOSPITAL 3001 S HANOVER STREET 210013 BON SECOURS HOSPITAL 2000 W BALTIMORE STREET 210011 SAINT AGNES HOSPITAL WILKENS & CATON AVENUES 210032 UNION HOSPITAL OF CECIL COUNTY 106 BOW STREET 210040 NORTHWEST HOSPITAL CENTER 5401 OLD COURT RD 210039 CALVERT MEMORIAL HOSPITAL 100 HOSPITAL ROAD 210019 PENINSULA REGIONAL MEDICAL CENTER 100 E CARROLL AVE CENTER 210029 JOHNS HOPKINS BAYVIEW MEDICAL 4940 EASTERN AVENUE	210016		7600 CARROLL AVE
210002 UNIVERSITY OF MARYLAND MEDICAL CENTER  210008 MERCY MEDICAL CENTER INC 210007 SAINT JOSEPH MEDICAL CENTER 210034 HARBOR HOSPITAL 210013 BON SECOURS HOSPITAL 210011 SAINT AGNES HOSPITAL 210011 WILKENS & CATON AVENUES 210032 UNION HOSPITAL OF CECIL COUNTY 210039 CALVERT MEMORIAL HOSPITAL 210019 PENINSULA REGIONAL MEDICAL 210019 JOHNS HOPKINS BAYVIEW MEDICAL 21002 4940 EASTERN AVENUE 210029  UNION HOPKINS BAYVIEW MEDICAL 4940 EASTERN AVENUE CENTER	210022	SUBURBAN HOSPITAL	
MEDICAL CENTER  210008 MERCY MEDICAL CENTER INC 301 ST PAUL PLACE  210007 SAINT JOSEPH MEDICAL CENTER 7601 OSLER DRIVE  210034 HARBOR HOSPITAL 3001 S HANOVER STREET  210013 BON SECOURS HOSPITAL 2000 W BALTIMORE STREET  210011 SAINT AGNES HOSPITAL WILKENS & CATON AVENUES  210032 UNION HOSPITAL OF CECIL COUNTY 106 BOW STREET  210040 NORTHWEST HOSPITAL CENTER 5401 OLD COURT RD  210039 CALVERT MEMORIAL HOSPITAL 100 HOSPITAL ROAD  210019 PENINSULA REGIONAL MEDICAL CENTER 100 E CARROLL AVE CENTER  210029 JOHNS HOPKINS BAYVIEW MEDICAL 4940 EASTERN AVENUE	210038	MARYLAND GENERAL HOSPITAL	827 LINDEN AVE
210007 SAINT JOSEPH MEDICAL CENTER 7601 OSLER DRIVE 210034 HARBOR HOSPITAL 3001 S HANOVER STREET 210013 BON SECOURS HOSPITAL 2000 W BALTIMORE STREET 210011 SAINT AGNES HOSPITAL WILKENS & CATON AVENUES 210032 UNION HOSPITAL OF CECIL COUNTY 106 BOW STREET 210040 NORTHWEST HOSPITAL CENTER 5401 OLD COURT RD 210039 CALVERT MEMORIAL HOSPITAL 100 HOSPITAL ROAD 210019 PENINSULA REGIONAL MEDICAL CENTER 5401 OLD COURT RD CENTER 210029 JOHNS HOPKINS BAYVIEW MEDICAL 4940 EASTERN AVENUE	210002		22 S GREENE ST
210034 HARBOR HOSPITAL 3001 S HANOVER STREET 210013 BON SECOURS HOSPITAL 2000 W BALTIMORE STREET 210011 SAINT AGNES HOSPITAL WILKENS & CATON AVENUES 210032 UNION HOSPITAL OF CECIL COUNTY 106 BOW STREET 210040 NORTHWEST HOSPITAL CENTER 5401 OLD COURT RD 210039 CALVERT MEMORIAL HOSPITAL 100 HOSPITAL ROAD 210019 PENINSULA REGIONAL MEDICAL CENTER 210029 JOHNS HOPKINS BAYVIEW MEDICAL 4940 EASTERN AVENUE CENTER	210008	MERCY MEDICAL CENTER INC	301 ST PAUL PLACE
210013 BON SECOURS HOSPITAL 2000 W BALTIMORE STREET 210011 SAINT AGNES HOSPITAL WILKENS & CATON AVENUES 210032 UNION HOSPITAL OF CECIL COUNTY 106 BOW STREET 210040 NORTHWEST HOSPITAL CENTER 5401 OLD COURT RD 210039 CALVERT MEMORIAL HOSPITAL 100 HOSPITAL ROAD 210019 PENINSULA REGIONAL MEDICAL CENTER 210029 JOHNS HOPKINS BAYVIEW MEDICAL 4940 EASTERN AVENUE CENTER	210007	SAINT JOSEPH MEDICAL CENTER	7601 OSLER DRIVE
210011 SAINT AGNES HOSPITAL WILKENS & CATON AVENUES 210032 UNION HOSPITAL OF CECIL COUNTY 106 BOW STREET 210040 NORTHWEST HOSPITAL CENTER 5401 OLD COURT RD 210039 CALVERT MEMORIAL HOSPITAL 100 HOSPITAL ROAD 210019 PENINSULA REGIONAL MEDICAL CENTER 210029 JOHNS HOPKINS BAYVIEW MEDICAL 4940 EASTERN AVENUE CENTER	210034	HARBOR HOSPITAL	3001 S HANOVER STREET
210032 UNION HOSPITAL OF CECIL COUNTY 106 BOW STREET 210040 NORTHWEST HOSPITAL CENTER 5401 OLD COURT RD 210039 CALVERT MEMORIAL HOSPITAL 100 HOSPITAL ROAD  210019 PENINSULA REGIONAL MEDICAL CENTER 210029 JOHNS HOPKINS BAYVIEW MEDICAL 4940 EASTERN AVENUE CENTER	210013	BON SECOURS HOSPITAL	2000 W BALTIMORE STREET
210040 NORTHWEST HOSPITAL CENTER 5401 OLD COURT RD 210039 CALVERT MEMORIAL HOSPITAL 100 HOSPITAL ROAD  210019 PENINSULA REGIONAL MEDICAL 100 E CARROLL AVE CENTER  210029 JOHNS HOPKINS BAYVIEW MEDICAL 4940 EASTERN AVENUE CENTER	210011	SAINT AGNES HOSPITAL	
210039 CALVERT MEMORIAL HOSPITAL 100 HOSPITAL ROAD  210019 PENINSULA REGIONAL MEDICAL 100 E CARROLL AVE CENTER  210029 JOHNS HOPKINS BAYVIEW MEDICAL 4940 EASTERN AVENUE CENTER	210032	UNION HOSPITAL OF CECIL COUNTY	106 BOW STREET
210019  PENINSULA REGIONAL MEDICAL 100 E CARROLL AVE CENTER  210029  JOHNS HOPKINS BAYVIEW MEDICAL 4940 EASTERN AVENUE CENTER	210040	NORTHWEST HOSPITAL CENTER	5401 OLD COURT RD
CENTER  210029  JOHNS HOPKINS BAYVIEW MEDICAL 4940 EASTERN AVENUE CENTER	210039	CALVERT MEMORIAL HOSPITAL	100 HOSPITAL ROAD
CENTER	210019		100 E CARROLL AVE
210024 UNION MEMORIAL HOSPITAL 201 E UNIVERSITY PKY	210029		4940 EASTERN AVENUE
	210024	UNION MEMORIAL HOSPITAL	201 E UNIVERSITY PKY

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CLINTON	MD
TAKOMA PARK	MD
BETHESDA	MD
BALTIMORE	MD
BALTIMORE	MD
BALTIMORE	MD
TOWSON	MD
BALTIMORE	MD
BALTIMORE	MD
BALTIMORE	MD
ELKTON	MD
RANDALLSTOWN	MD
PRINCE FREDERICK	MD
SALISBURY	MD
BALTIMORE	MD
BALTIMORE	MD

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20735	PRINCE GEORGES	3018774530
20912	MONTGOMERY	3018915651
20814	MONTGOMERY	3018962576
21201	BALTIMORE CITY	4102258996
21201	BALTIMORE CITY	4103280313
21202	BALTIMORE CITY	4103329237
21204	BALTIMORE	4103371200
21225	BALTIMORE CITY	4103503201
21223	BALTIMORE CITY	4103623000
21229	BALTIMORE CITY	4103682101
21921	CECIL	4103927009
21133	BALTIMORE	4105215995
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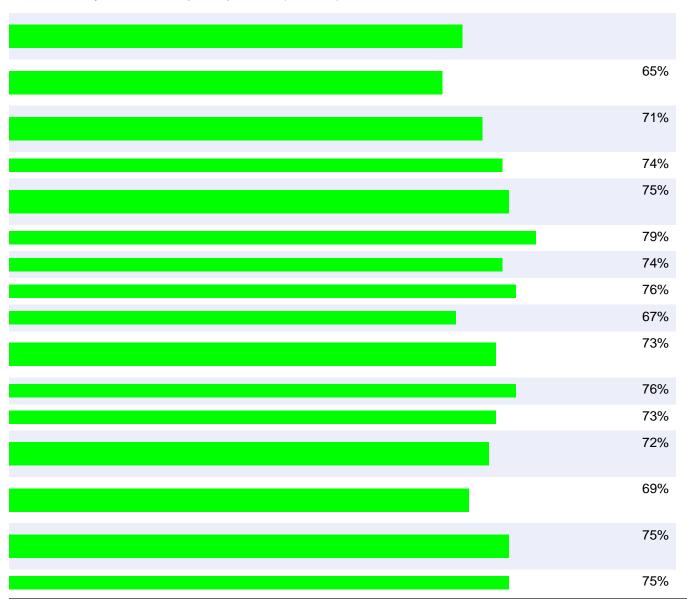
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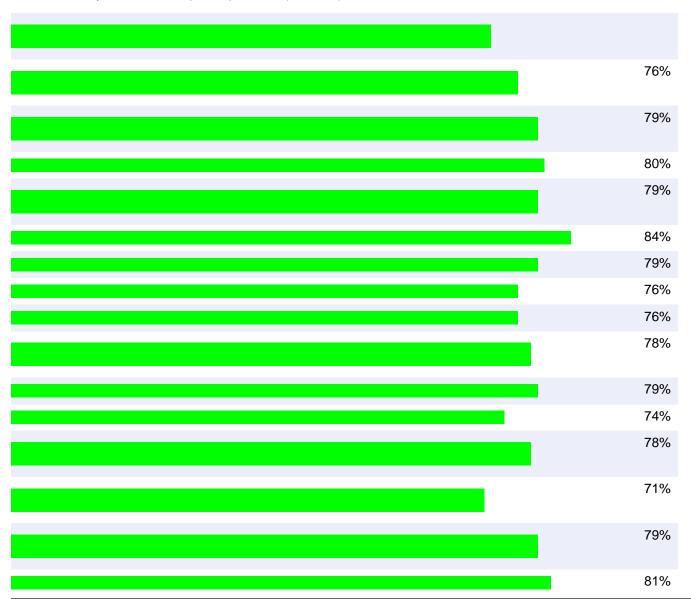
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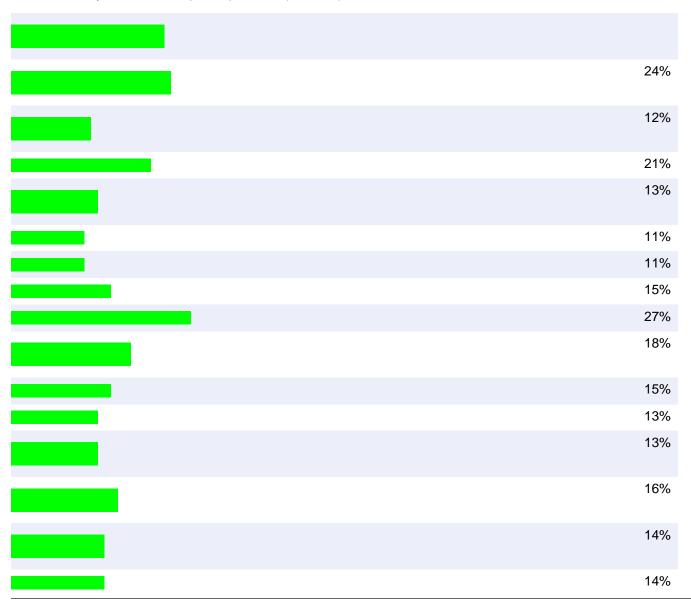
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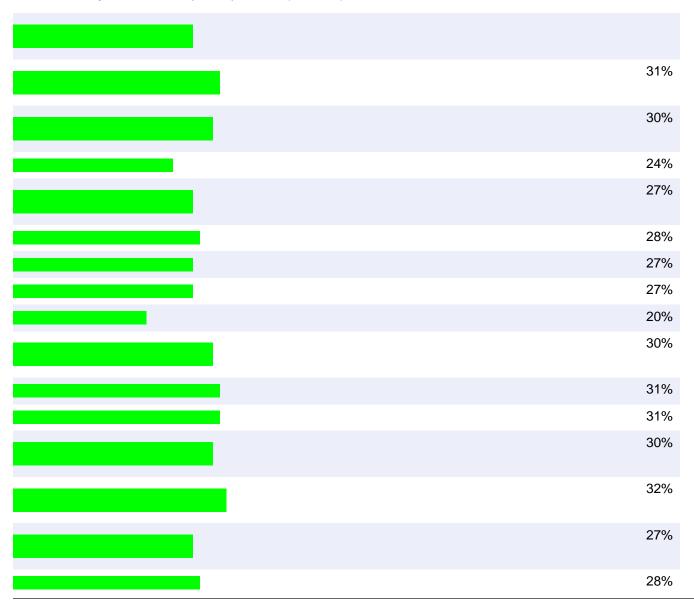
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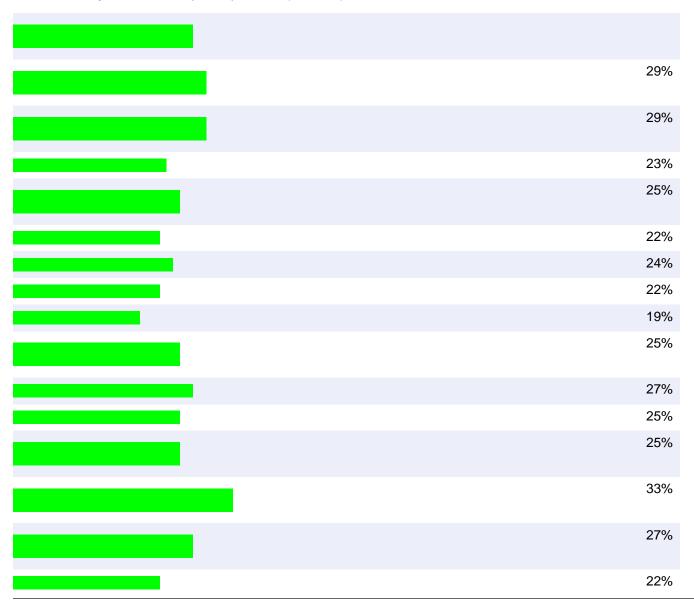
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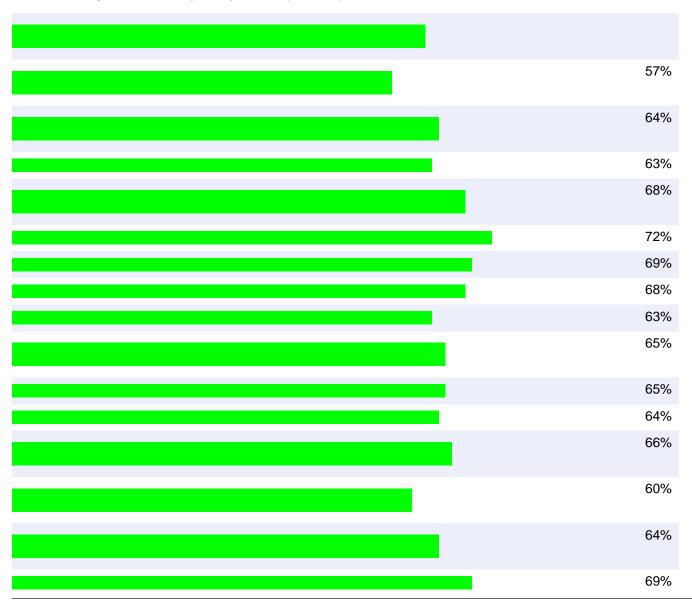
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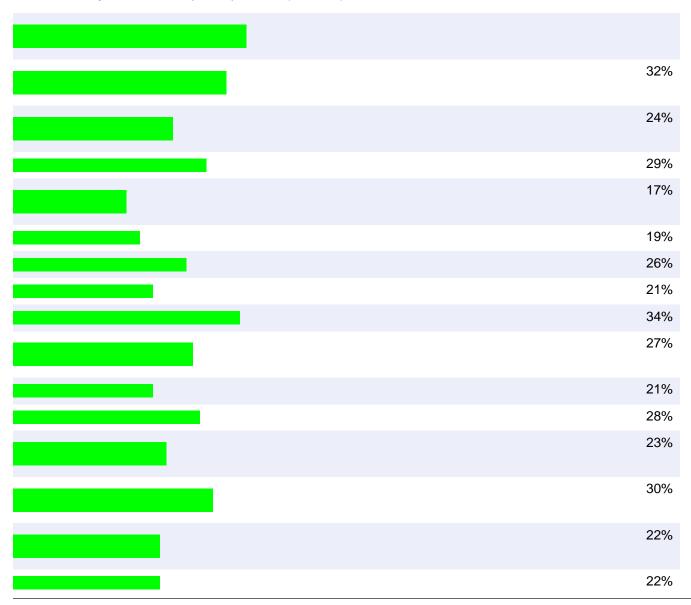
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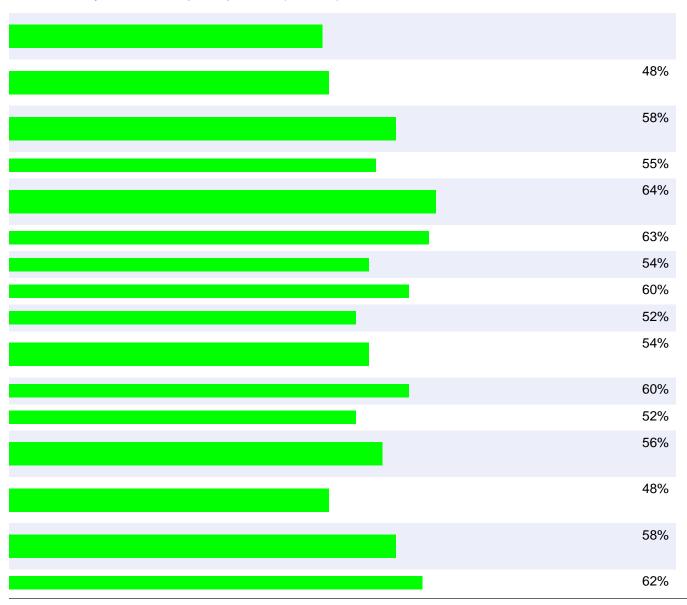
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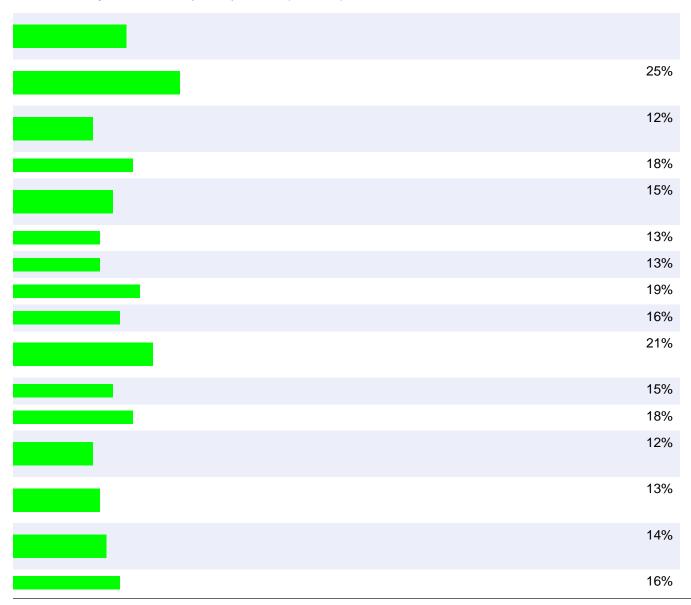
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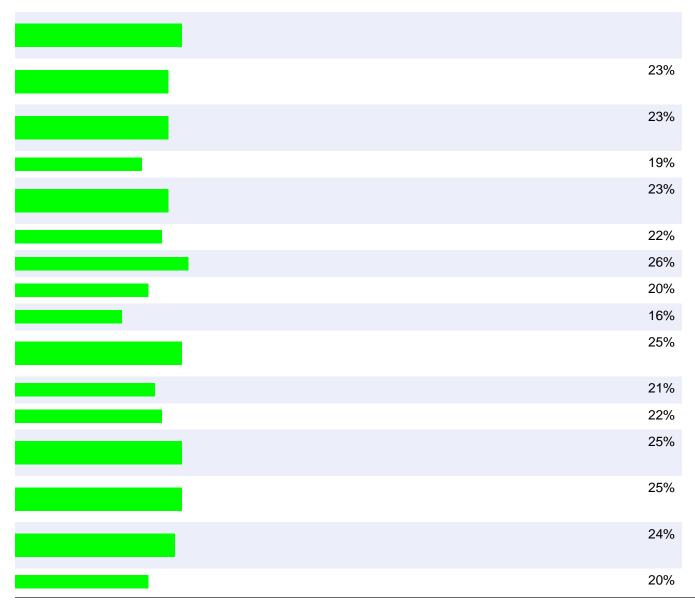
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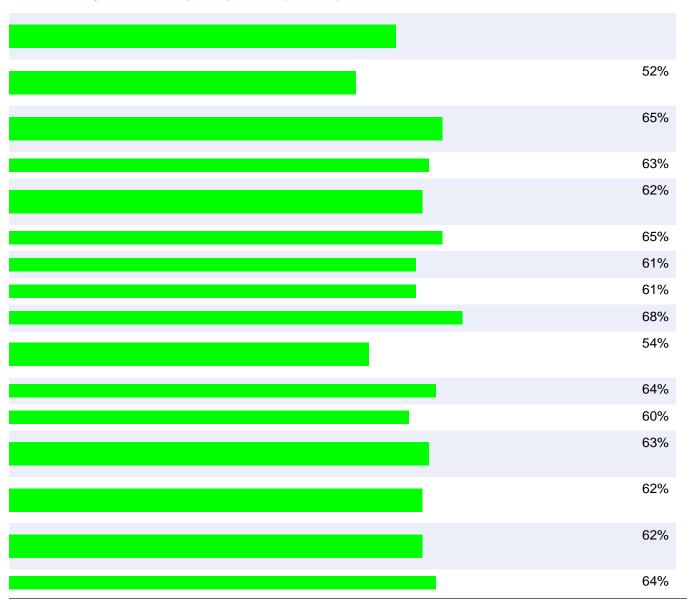
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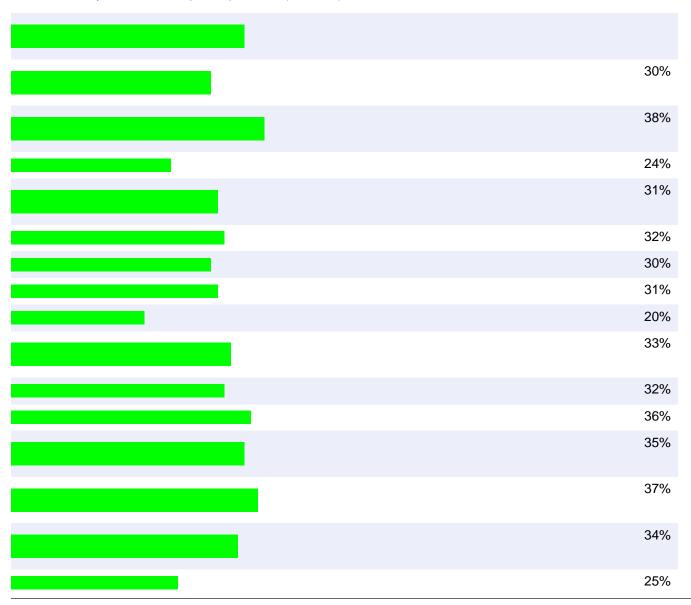
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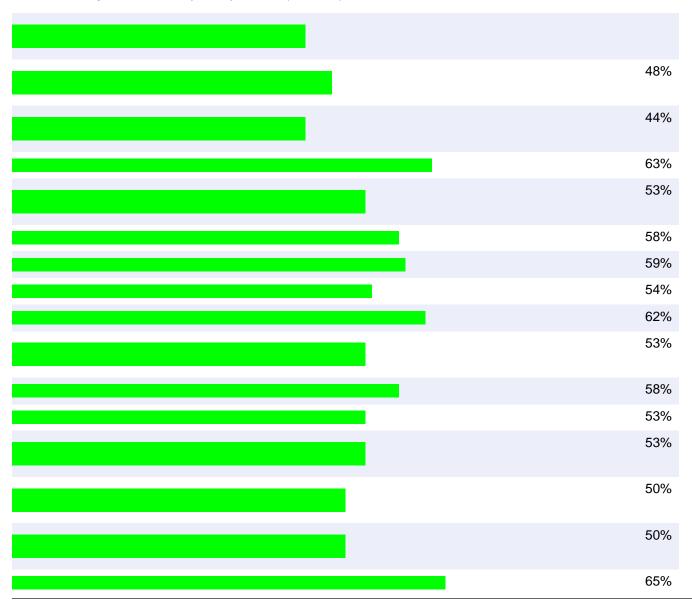
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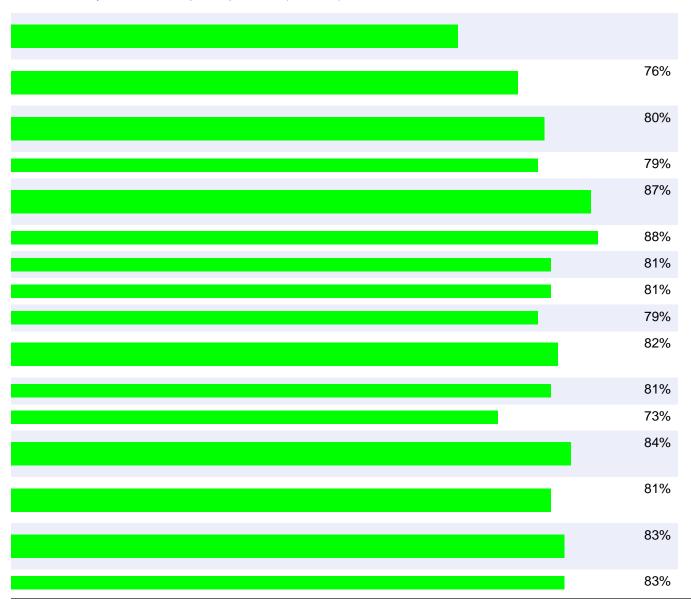
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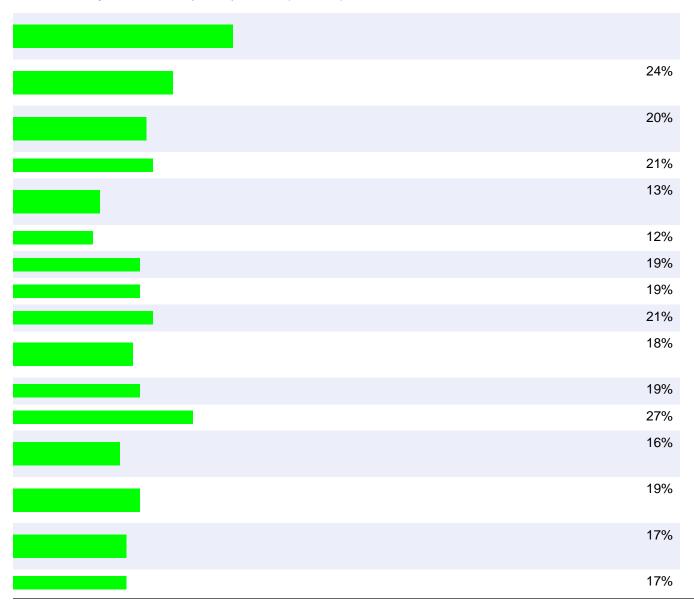
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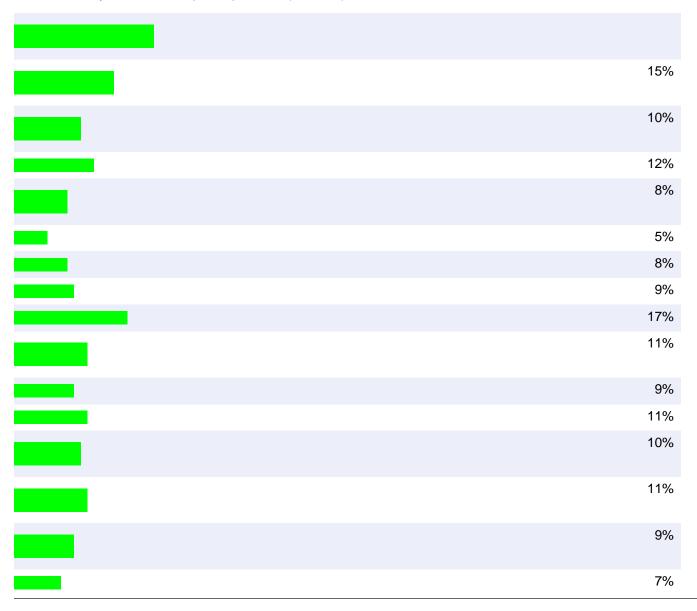
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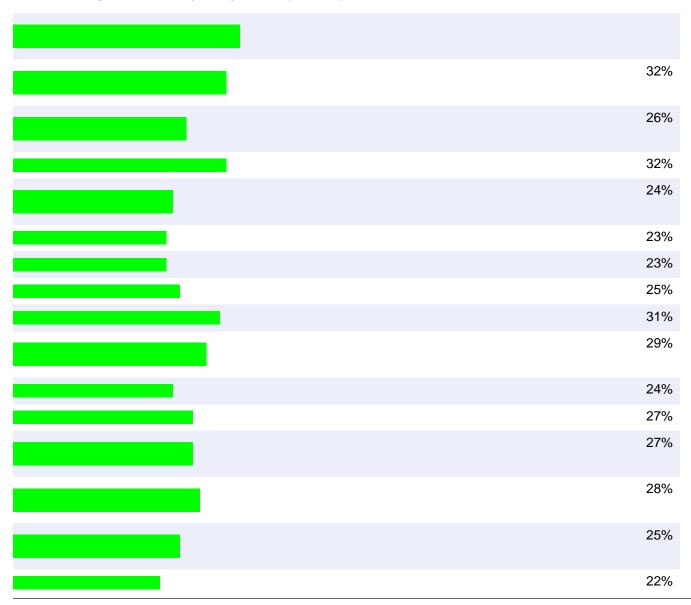
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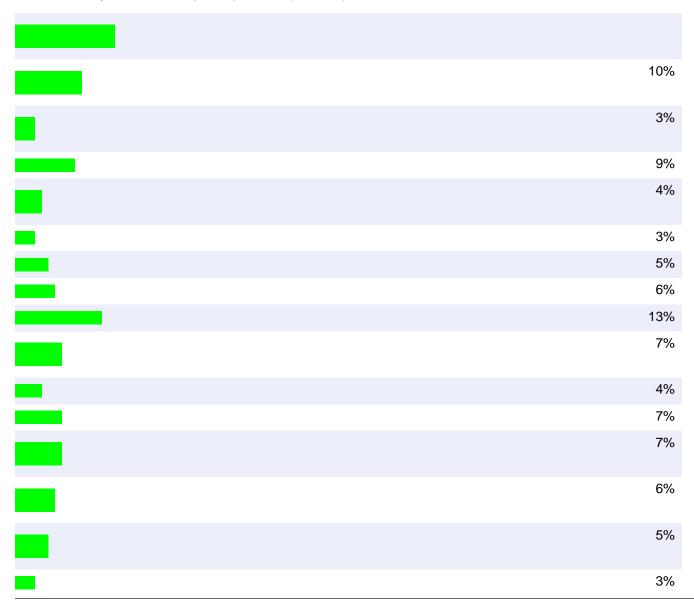
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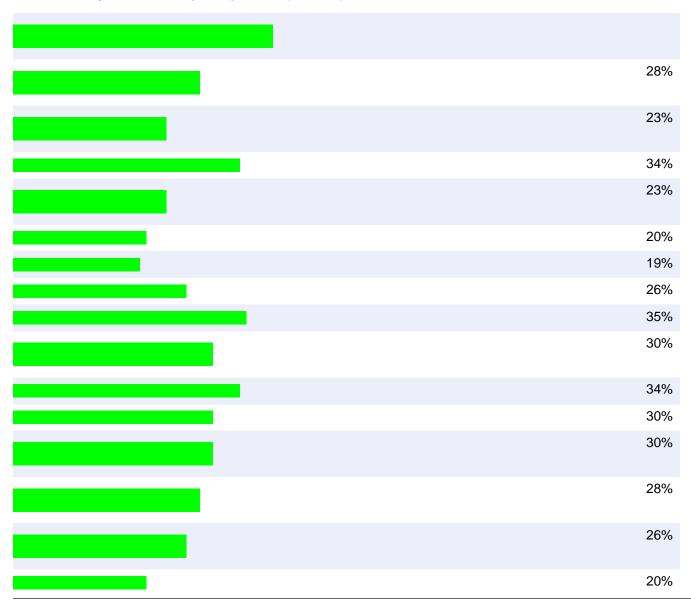
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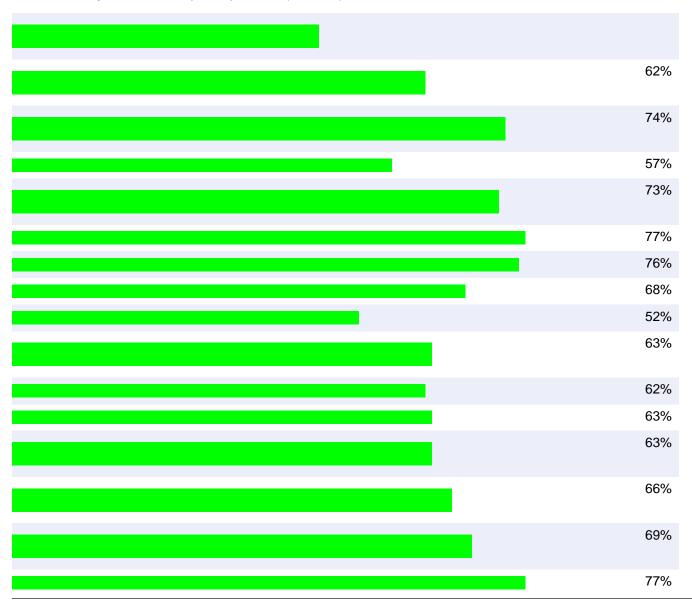
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300 or more
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210012	SINAI HOSPITAL OF BALTIMORE	2401 WEST BELVEDERE AVE
210061	ATLANTIC GENERAL HOSPITAL	9733 HEALTHWAY DRIVE
210048	HOWARD COUNTY GENERAL HOSPITAL	5755 CEDAR LANE
210030	CHESTER RIVER HOSPITAL CENTER	100 BROWN ST
210043	BALTIMORE WASHINGTON MEDICAL CENTER	301 HOSPITAL DR
210037	MEMORIAL HOSPITAL AT EASTON	219 S WASHINGTON ST
210033	CARROLL HOSPITAL CENTER	200 MEMORIAL AVE
210009	JOHNS HOPKINS HOSPITAL, THE	600 NORTH WOLFE STREET
210045	EDWARD MCCREADY MEMORIAL HOSPITAL	201 HALL HIGHWAY
210056	GOOD SAMARITAN HOSPITAL	5601 LOCH RAVEN BLVD
210023	ANNE ARUNDEL MEDICAL CENTER	2001 MEDICAL PARKWAY
210006	HARFORD MEMORIAL HOSPITAL	501 S UNION AVE
210049	UPPER CHESAPEAKE MEDICAL CENTER	500 UPPER CHESAPEAKE DRIVE
210015	FRANKLIN SQUARE HOSPITAL CENTER	9000 FRANKLIN SQUARE DR
210044	GREATER BALTIMORE MEDICAL CENTER	6701 NORTH CHARLES STREET

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BALTIMORE	MD
BERLIN	MD
COLUMBIA	MD
CHESTERTOWN	MD
GLEN BURNIE	MD
EASTON	MD
WESTMINSTER	MD
BALTIMORE	MD
CRISFIELD	MD
BALTIMORE	MD
ANNAPOLIS	MD
HAVRE DE GRACE	MD
BEL AIR	MD
BALTIMORE	MD
BALTIMORE	MD

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21215	BALTIMORE CITY	4106015131
21811	WORCESTER	4106419601
21044	HOWARD	4107407710
21620	KENT	4107787668
21061	ANNE ARUNDEL	4107874400
21601	TALBOT	4108221000
21157	CARROLL	4108716900
21287	BALTIMORE CITY	4109559540
21817	SOMERSET	4109683011
21239	BALTIMORE CITY	4434443902
21401	ANNE ARUNDEL	4434811307
21078	HARFORD	4436433303
21014	HARFORD	4436433303
21237	BALTIMORE	4437777850
21204	BALTIMORE	4438492121

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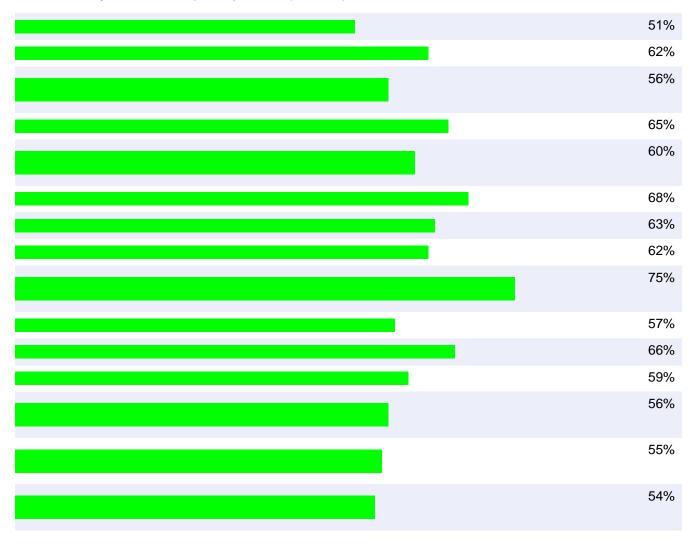
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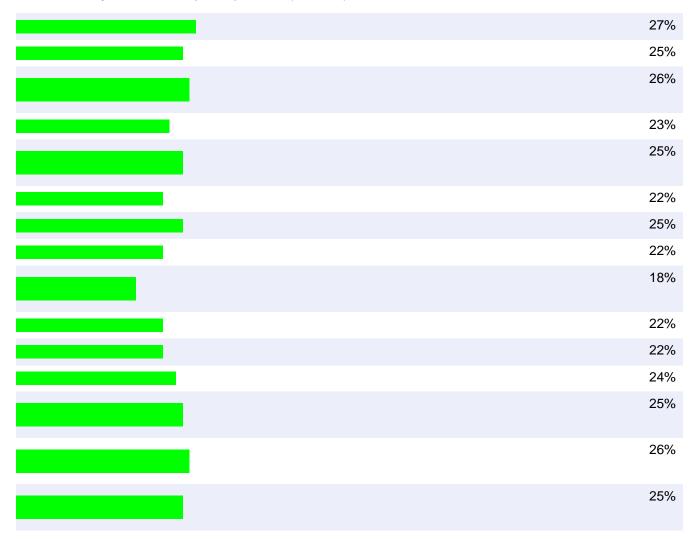
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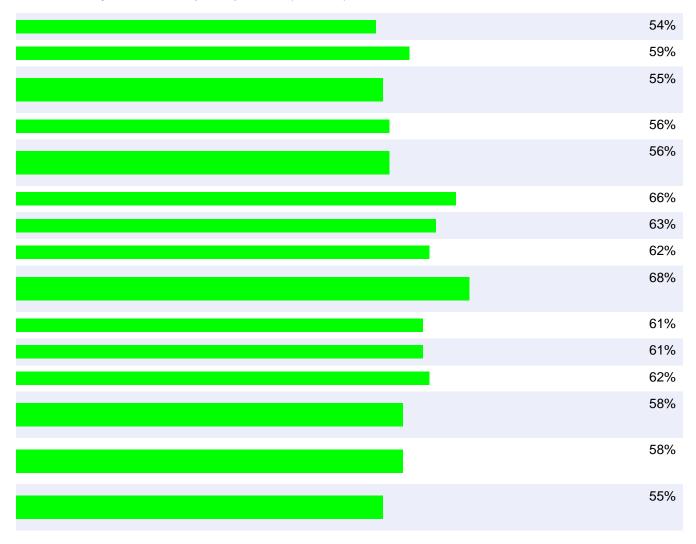
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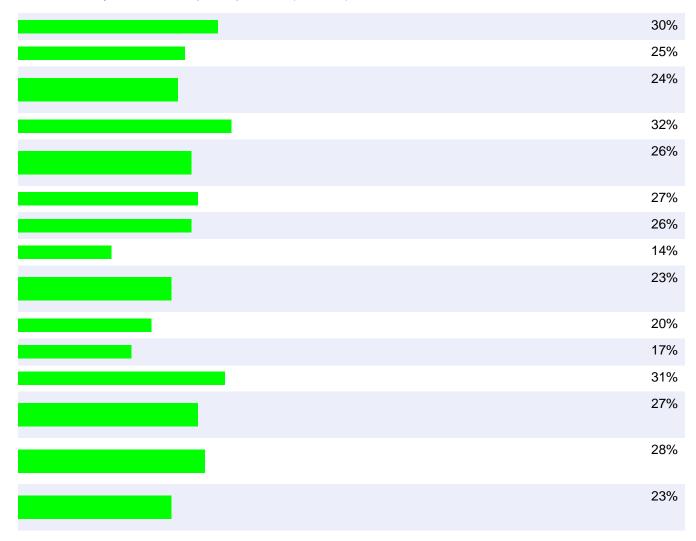
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